



Seminar on "European Consumers' Law"

INT MARKT 24581

Venue:

Holiday Inn Skopje **
Mosa Pijade 2
1000 Skopje
www.holiday-inn.com/skopje**

27-28 June 2007

Aim of the meeting:

This seminar is intended for the personnel of consumer protection organisations, and national authorities from the Western Balkans region working in the field of consumer protection. The aims of the seminar are:

- to increase the knowledge of participants by providing them with expertise in European consumer law
- to exchange expertise, experience and best practice
- to encourage regional co-operation

The seminar will provide participants with an understanding of the legal and other instruments used to ensure the protection of consumer rights within the European Union and it will also provide space for networking, exchange of expertise and best practices.

Day I : Wednesday 27 June 2007

Chair : Mrs Marijana Loncar Velkova – President OPM

08.30	Registration of participants
09:00	<p>Welcome note and Introduction to the training programme</p> <p><i>Mrs Gabriela Konevska Trajkovska – Deputy Prime Minister, responsible for European Affairs</i></p> <p><i>Mr George Rossides – Directorate General for Consumer Protection – European Commission</i></p>
9.30.	Ice breaking – presentation of participants
10:00	<p>Decision making procedures – presentations of the EU legislative machinery</p> <p><i>Willemien Bax – Deputy Director – BEUC – The European Consumer Protection Organisation</i></p>
11:00	Discussion and questions
11:15	Coffee break
11.30	<p>The Acquis: what are the directives and regulations applied. An overview.</p> <ul style="list-style-type: none"> • Legal basis in European Law • Programme and Action Plans • Consumer Rights and Legislation • Minimum and maximum harmonisation • Introduction of CLEF – Consumer Law Enforcement Programme <p><i>Prof. Hans Micklitz – University of Bamberg – Germany</i></p>
13:00	Lunch break

Chair : Ms Carol Ann Gvineria and Ms Rosanna Mendolia, BEUC	
14:00	<p>The Acquis: what are the directives and regulations applied. An overview.</p> <ul style="list-style-type: none"> • Legal basis in European Law • Programme and Action Plans • Consumer Rights and Legislation • Minimum and maximum harmonisation • Introduction of CLEF – Consumer Law Enforcement Programme (Continuation) <p><i>Prof. Hans Micklitz – University of Bamberg – Germany</i></p>
14.45	<p>Consumer Acquis Review</p> <p><i>Mr George Rossides – Directorate General for Consumer Protection – European Commission</i></p>
15:15	Discussion and questions
15:30	Coffee Break
15.45	<p>Out of Court settlement</p> <p><i>Ms Nina Betetto – Judge of the Supreme Court of the Republic of Slovenia</i></p>
16:30	<p>Exchange of best practices. Panel discussion.</p> <p><i>Ms B. Ziva Drol – Slovenia</i></p> <p><i>Mr Drago Trbojevic – BVBV – Germany</i></p> <p><i>Ms Marijana Loncar Velkova – President – OPM</i></p> <p><i>Ms Willemien Bax – Deputy Director – BEUC</i></p>
17:15	Discussion and Questions
17.45	End of first day

Day II : Thursday 28 June 2007

Chair : Ms Carol Ann Gvineria and Ms Rosanna Mendolia, BEUC

09:15	Distance Selling. Doorstep selling and Consumer sales. <i>Dr Magdalena Sengayen, Research Officer in European Civil Liability Systems – Centre for Socio-Legal Studies, Oxford University –UK</i>
10:15	Discussion and question session
10:30	Coffee break
10:45	Distance Selling. Doorstep selling and Consumer sales. (Continuation) <i>Dr Magdalena Sengayen, Research Officer in European Civil Liability Systems – Centre for Socio-Legal Studies, Oxford University –UK</i>
11:30	Working Group on distance selling, doorstep selling and consumer sales. Tour de table of national experiences and best practices. <i>Chair: Dr Magdalena Sengayen</i>
13:00	Lunch break
14:30	Unfair Contract terms <i>Dr Magdalena Sengayen, Research Officer in European Civil Liability Systems – Centre for Socio-Legal Studies, Oxford University –UK</i>
15:45	Coffee Break
16:00	Working group on unfair contract terms. <i>Chair: Dr Magdalena Sengayen</i>
17:15	Closing remarks and evaluation of the seminar. Steps forward <i>Ms Carol Ann Gvineria & Rosanna Mendolia – BEUC</i>

**This meeting is being organised by the
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of the European Commission**

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